

**WORKFORCE INVESTMENT ACT (WIA) Fact Sheet - EFFECTIVE 1/1/12****This fact sheet is not a substitute for WIA Regulations**

<b>WHAT IS THE WORKFORCE INVESTMENT ACT?</b>	The purpose of the Workforce Investment Act program (WIA) is to assist dislocated workers, adults and youth with their job search and vocational training needs to help them compete in today's labor market. WIA provides services to small businesses and Rapid Response to employers that are reducing the size of their workforce or closing.
<b>WORKFORCE INVESTMENT ACT (WIA) SERVICES</b>	<ul style="list-style-type: none"><li>• Occupational skills training up to \$4500 to eligible job seekers</li><li>• Self-service job search at <a href="http://www.workforcescc.com">www.workforcescc.com</a> and our three Career Centers</li><li>• Paid On-the-Job Training</li><li>• Job search assistance and resources</li><li>• Skills upgrading to meet labor market employer demand</li><li>• Labor market information</li><li>• Comprehensive skills assessment workshops</li><li>• Development of individual employment plans</li><li>• Career counseling with an Employment and Training Specialist</li><li>• 'Suenos', a youth program that serves low income youth 14 – 21 years of age</li><li>• Basic skills training (including GED preparation and testing)</li><li>• Small Business Development Center services to prevent small business closure</li><li>• Rapid response to employers reducing the size of their workforce or closing</li><li>• For more information visit <a href="http://www.workforcescc.com">www.workforcescc.com</a></li></ul>
<b>WORKFORCE INVESTMENT ACT (WIA) REQUIREMENTS</b>	<ul style="list-style-type: none"><li>• Dislocated workers who have been terminated from their last employment and are unlikely to return to their previous industry or occupation.</li><li>• Adults who cannot find employment</li><li>• Displaced homemakers or self-employed individuals may qualify as dislocated workers.</li><li>• Youth and their families must meet low-income guidelines.</li><li>• Attend an Orientation for more details.</li><li>• CalWORKs parents are automatically eligible and can go directly into an Intake session. (do not need to attend Orientation)</li></ul>
<b>APPLICATION PROCESS</b>	<ul style="list-style-type: none"><li>• You may download and fill out the pre-application online at <a href="http://www.workforcescc.com">www.workforcescc.com</a> or</li><li>• Call the Career Center at (831) 763-8700 or</li><li>• Drop by the Watsonville Career Center at 18 W. Beach St., Watsonville, CA 95076 or</li><li>• Shoreline Career Center at 350 Encinal St., Santa Cruz, CA 95060.</li></ul> <p style="text-align: center;"><i>WIA services are funded by the Federal government</i></p>
<b>WORKFORCE INVESTMENT ACT (WIA) ENROLLMENT CRITERIA</b>	<ul style="list-style-type: none"><li>• You must have the legal right to work to receive WIA services.</li><li>• If male, you must register or have registered for Selective Service.</li><li>• You must reside in Santa Cruz County for priority services.</li><li>• You must attend an Orientation Workshop and be invited to an Intake Workshop in order to provide all documentation and completed forms required for eligibility.</li></ul>
<b>YOUR RIGHTS</b>	Whether you are eligible or not, you have the right to be treated with dignity, respect, and courtesy when you apply for Workforce Investment Act services. The Human Services Department does not discriminate against anyone because of race, color, national origin, political affiliation, religion, age, sex, sexual or gender orientation, marital status, pregnancy, or physical or mental disability. If you believe that you have not been treated equally, contact the Human Services Department Civil Rights Coordinator at (831) 454-4117.
<b>RELATED WEB RESOURCES</b>	For Workforce Investment Act Services such as self-service Career Centers, on-the-job training, professional training leading to employment, or assistance of a Career Counselor, check out <a href="http://www.workforcescc.com">www.workforcescc.com</a> . <ul style="list-style-type: none"><li>• To apply for Unemployment insurance and learn about programs, visit <a href="http://www.edd.ca.gov">www.edd.ca.gov</a></li><li>• To apply for CalWORKs, CalFresh (Food Stamps) or Medi-Cal, visit <a href="http://www.mybenefitscalwin.org">www.mybenefitscalwin.org</a></li><li>• For more information about WIA visit <a href="http://www.santacruzwb.com">www.santacruzwb.com</a></li><li>• For more information about human services, visit us at <a href="http://www.santacruzhumanservices.org">www.santacruzhumanservices.org</a> .</li></ul>